

Forest Lawn®

MEMORIAL-PARKS & MORTUARIES

800-204-3131 · ForestLawn.com

Consumer Information

1. **State of California Consumer Guide to Funeral and Cemetery Purchases**
2. **General Price List**
 - Casket Price List
 - Outer Burial Container Price List
 - Complete Funeral Package Prices
 - Selected Cemetery Property Prices
 - Cremation and Urn Prices

These prices are effective as of

Wednesday, February 22, 2012

Prices subject to change without notice. Please check with us for possible changes if your purchase is deferred. State and local taxes will be added where applicable.

Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any preneed agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.

Cathedral City FD 1847
69855 E. Ramon Road
Cathedral City, CA 92234

Coachella FD 640
51990 Jackson Street
Coachella, CA 92236

Indio FD 967
82975 Requa Avenue
Indio, CA 92201

Palm Desert FD 1571
44635 San Rafael Avenue
Palm Desert, CA 92260

Palm Springs FD 1908
4707 E. Sunny Dunes Road
Palm Springs, CA 92264

THE FOREST LAWN EXPERIENCE

In choosing Forest Lawn, you can be assured that we recognize each life has left an indelible mark on many people, and each life should be celebrated and memorialized in the most fitting manner. It is our highest priority – indeed our mission – to provide the most caring service with complete respect and reverence to all of our families.

Exclusive Services and Facilities:

- More than 100 years of experience and leadership in providing exemplary service to those in need
- Personalized attention from our Memorial Counselors who conveniently coordinate all aspects of mortuary, crematory, and cemetery services to help you create a tribute that truly “celebrates a life”
- Professional and caring funeral service personnel who focus on making the funeral or memorial service exactly as requested
- Twilight graveside services available during the summer months to enable more family and friends to attend the service
- On-site flower shop to create the perfect floral tribute for your service, as well as providing additional convenience for your floral needs during your visits to the memorial park
- Open and inviting planning centers that gracefully display all of our offerings to assist in creating and customizing the ideal tribute for your loved one
- Exclusive use and operation of our own crematories with operators trained to assure your loved one is treated with the utmost dignity and respect while remaining always in our care
- Modern and comfortable arrangement rooms with refreshment service
- Largest Endowment Care funds to assure the long-term maintenance and beauty of the parks
- World-renowned collection of stained glass, statuary, and artwork unrivaled by any other cemeteries in the country
- Modern website with extensive information about current prices for products, services, and property
- Pre-planning services
- Access to our web-based grief library
- Access to Certified Celebrants to assist in eulogy preparation and delivery
- Invitations to our candle lighting ceremonies, and other events
- Full-time Grief Support Coordinator on staff.

Notable Memorial Tributes

- Personalized register books and memory folders with your loved one’s favorite photos and verses
- DVD Tributes that create a slide show of photographs set to music that can be played during the service, as well as being a personal and touching keepsake for the family
- Horse-drawn carriage for funeral processions
- Personalized Photo picture boards
- Memory tables.

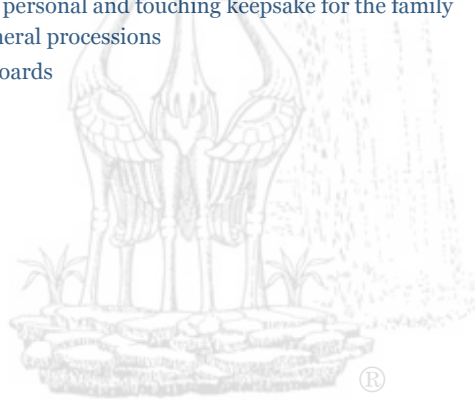


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Department of Consumer Affairs Cemetery and Funeral Bureau

Consumer Guide to Funeral and Cemetery Purchases

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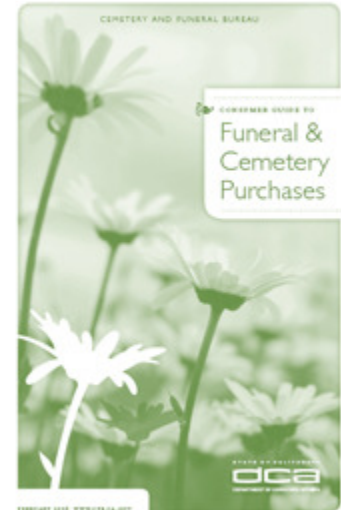
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The death of a loved one is one of the most traumatic experiences any of us will ever have. The California Department of Consumer Affairs' Cemetery and Funeral Bureau has developed this booklet to assist you in making the difficult decisions about funeral and cemetery arrangements for yourself or someone close to you. By asking the right questions, comparing prices and services, and making informed decisions, you can make arrangements that are meaningful to your family and control the costs for yourself and your survivors. The Cemetery and Funeral Bureau licenses, regulates, and investigates complaints against California funeral establishments, funeral directors, embalmers, apprentice embalmers, cemetery brokers, cemetery salespersons, cemetery managers, cremated remains disposers, crematories, crematory managers, and the nearly 200 fraternal and private cemeteries in the state. If you need help with a cemetery or funeral issue, visit the Bureau's Web site at www.cfb.ca.gov or call the Department of Consumer Affairs' Consumer Information Center at (800) 952-5210.



LEGAL REQUIREMENTS

Disposition Arrangements

California law lists those who have the right, duty, and responsibility to make decisions about disposition arrangements after a person's death. They are, in order:

A person, prior to his or her death.

An agent under a power of attorney for health care.

The surviving competent spouse, or the registered domestic partner.

The surviving competent adult child or the majority of the surviving competent adult children.

The surviving competent parent or parents.

The surviving competent adult sibling or the majority of the surviving competent adult siblings.

The surviving competent adult person or the majority of the surviving competent adult persons, in the next degree of kinship.

Details:

A person may direct in writing the disposition of his or her remains and specify the funeral goods and services desired. Unless there is a written statement to the contrary that is signed and dated by the person, these directions may not be changed in any material way except as required by law.

The law protects a person after death providing that:

1. The written directions are clear and complete; and
2. Arrangement for payment of final services via trusts, insurance, commitments by others, or any other means have been made which precludes the payment of money by the survivors(s) who might otherwise have the right to control disposition.

Instead of giving written instructions, a person may give the right and duty of disposition to an agent under a power of attorney for health care or an advance health care directive. This agent will have the full right to act and control the decedent's disposition unless the power of attorney or an advance health care directive limits or removes that right.

In the absence of a written directive or power of attorney for health care, the right and duty of disposition next moves to a surviving competent spouse or registered domestic partner or written instructions have been given pursuant to the preceding paragraph.

To be considered a registered domestic partner in California, a person must have filed a Declaration of Domestic Partnership with the Secretary of State under Family Law Code Section 297.

In the absence of the above documents and people, the right and duty of disposition would fall to the surviving competent adult child or the majority of the surviving competent adult children, then the competent parent or parents, then the competent adult sibling or the majority of the surviving competent adult siblings and then the competent adult person or the majority of the surviving competent adult persons, in the next degree of kinship.

In addition, the law governs issues such as the time in which family members must act, what occurs if all members cannot be located or cannot agree on what is to be done, and who is responsible for the costs of disposition. Be sure to review and understand all the provisions of law when you are considering these choices.

(NOTE: Exceptions may apply in certain situations. You have the right to select a different person to make the decisions about your arrangements, if you wish. You may wish to consult with an attorney about including such instructions in your will or in another written document, such as a power of attorney for health care. Be sure to provide copies of your instructions to family members and keep your own copy in a handy place.)

Prices

The law requires funeral establishments to quote prices over the telephone and to give you a General Price List (GPL) and a Casket Price List (CPL) when you inquire in person about arrangements and prices. If the funeral establishment sells outer burial containers, it must also provide you prices for those containers, either as part of the GPL or on a separate price list. (For more information, see [Price List Requirements](#), below).

When you contract for services with a funeral establishment, the law requires it to give you an itemized statement of your choices, including estimates of any costs that are unknown at the time. The statement must also include charges for outside vendor services arranged by the funeral establishment such as flowers, clergy honoraria, newspaper notices, music, etc. Make sure the statement includes only those items you have selected. If you have chosen a funeral package, make sure the statement describes all goods and services that are included. Get a total dollar amount in writing before you sign the contract.

The law allows a funeral establishment to set a fee for professional services, such as the funeral director's time spent:

Helping you plan the funeral;

Making arrangements with a cemetery or crematory (or other funeral establishment if the body will be shipped out of the area);

Obtaining the death certificate and other required permits;

Submitting the obituary, and "unallocated overhead," which includes taxes, insurance, advertising, and other business expenses.

The funeral establishment may require you to pay this fee, as well as the cost of the specific funeral goods and services you select

(NOTE: It is illegal for a funeral establishment to charge a handling fee if you wish to use a family-built casket or purchase one elsewhere.

However, the casket must meet the cemetery or crematory's standards and must take into consideration the size of the body. It is also illegal for the funeral establishment to make false claims about the preservative qualities of a casket or to charge contagious disease fees or fees for protective clothing for staff.)

Embalming

The law does not require embalming. However, a funeral establishment must refrigerate an unembalmed body in its possession if burial or cremation does not take place within 24 hours. (See exception under [Home Death Care](#), below) As a practical matter, however, you may wish to authorize embalming if there will be a delay before a public viewing. Keep in mind that embalming does not prevent decomposition of a body.

(NOTE: A coroner may require embalming in certain circumstances.)

Cremation

The law does not require the purchase of a casket before cremation. ([A combustible cremation container is required. See Cremation section, below](#))

Burial

Vaults or grave liners are not required by law, but because they keep the ground from settling after burial, cemeteries may have their own policies requiring them. Typically, vaults completely surround the casket in concrete or other material. Grave liners cover only the top and sides. Neither is designed to prevent the eventual decomposition of human remains.

Home Death Care

The law does not prohibit consumers from preparing a body for disposition themselves. If you choose to do this, you must:

File a properly completed Certificate of Death, signed by the attending physician or coroner, with the local registrar of births and deaths.

Obtain a Permit for Disposition from the local registrar of births and deaths.

Provide a casket or suitable container.

Make arrangements directly with the cemetery or crematory.

(NOTE: Human remains may be kept at home until disposition without embalming or refrigeration. Generally, decomposition will proceed more rapidly without refrigeration or embalming.)

Coroner Fees

California law permits coroners to charge for certain services. Fees vary by county.

Retail Casket Sellers

California law requires retail casket sellers, upon beginning any discussion of prices, to give customers a written price list of all caskets, alternative containers, and outer burial containers normally offered for sale. In addition, if customers

ask for it in person or by telephone, the retail casket seller must give them a written statement identifying caskets or containers by price, thickness of metal, type of wood or other construction, and by interior and color. Price, thickness, construction, and color information must also be included on a tag conspicuously attached to each casket. Prior to a sale, the seller must provide the buyer an itemized statement of all costs involved.

By law, retail casket sellers may not arrange funerals or cremations or perform any other functions requiring a license as a funeral establishment. Before doing business with any retail casket seller, funeral establishment, crematory or cemetery, you may wish to check the company's business practices with your local Better Business Bureau.

(NOTE: Retail casket sellers are not bound by the State laws or regulations that govern funeral establishments, crematories, and cemeteries, nor are they licensed or regulated by the Cemetery and Funeral Bureau or by the Federal government. State and local business laws and city and county business licensing regulations govern them.)

DECIDING IN ADVANCE

For a loved one . . .

While making such decisions is difficult at any time, planning in advance for the death of a loved one can relieve you of that responsibility at the time of death, when you may be emotionally vulnerable. Take time now to discuss these matters and find out what your loved ones want.

For yourself . . .

Planning in advance for your own disposition after death can spare your loved ones the anguish of making difficult decisions while in a state of grief. Shopping ahead of time, getting correct information, and planning in advance allows you to make informed decisions before you purchase, and may save you money. Be sure to discuss your wishes with your family. You may also wish to talk to an attorney about the best way to ensure that your wishes are followed. You can make arrangements directly with a funeral establishment or through a memorial society. Memorial societies are nonprofit organizations that provide information about preplanning funerals and disposition. They do not offer funeral services themselves and are not regulated by the Cemetery and Funeral Bureau, but are regulated under Federal and State nonprofit laws. To locate a funeral establishment or memorial society, ask friends and relatives for referrals, or check the telephone book yellow pages.

(NOTE: Many funeral entities that include the word "society" in their names are for-profit businesses. If a society's nonprofit status is important to you, you should confirm it prior to making arrangements.)

Check License Status

To be sure that the funeral director, funeral establishment, crematory, and private cemetery are licensed by the State and in good standing, call (800) 952-5210, TDD (800) 326-2297, or the Cemetery and Funeral Bureau office at (916) 574-7870. You can also [check the license status](#) online at www.cfb.ca.gov.

(NOTE: The State licenses and regulates fraternal and private cemeteries, not those operated by religious organizations; cities, counties, or cemetery districts; the military; Native American tribal organizations; or other groups. If you don't know who regulates the cemetery, ask the cemetery manager.)

Compare Prices and Services

First, visit and inspect several funeral establishments and compare services, restrictions, rules, and prices. Then, decide how much you want to spend. If you buy a casket from a retail casket seller, be sure to ask if the seller will deliver it or if you must pick it up. Also compare prices at several cemeteries and ask about their endowment care funds. (See [Glossary of Terms](#), below). If a funeral establishment or cemetery is not being maintained to your satisfaction, take your business elsewhere.

Prearrangement

You may want to make your arrangements in advance but not prepay for them. Keep in mind that over time prices may go up and businesses may close or change ownership. You may also move to another place or decide you want to change your arrangements. It's a good idea to review and revise your decisions every few years, and you should make sure your family is aware of your wishes. Put them in writing, give copies to family members and your attorney, and keep a copy in a handy place. (Don't keep your only copy in a safe-deposit box. Your family may have to make arrangements before the box can be opened - for example, on a weekend or when the bank is closed.)

Prepayment Options

If you do decide to prepay for funeral and/or cemetery services, you have several options.

(NOTE: These are options, not recommendations. Be sure to carefully compare the advantages and disadvantages of each - and consider consulting an attorney - before making any decisions.)

Preneed Trust Contracts -- Decide on the funeral and cemetery services you want, sign contracts that fully describe those services, and pay a set amount into a trust administered by the funeral establishment or cemetery. There will usually be some costs that cannot be prepaid. Services such as opening and closing the grave are not usually part of the preneed contract and must be paid at time of need.

(NOTE: Be sure that your contract includes a cancellation clause in case you change your mind later. Keep in mind that if you cancel a funeral preneed trust, under the law, all of the money you paid in must be refunded to you. Most cancellation clauses require a revocation fee, limited by law to no more than 10 percent of the total amount that you have paid in. This revocation fee can only be taken from trust fund earnings.)

Before you choose a preneed trust contract, consider the following:

Ask for a guaranteed price plan. This protects you and your family from future price increases. (Without it, your survivors may have to make up the difference in cost.) However, even with a guaranteed price plan, some items or services will probably have to be paid at the time of need. Obtain a written estimate of these additional "at-need" charges so you and your family will know what to expect at the time of need.

Make sure the funds in your preneed trust increase in value, and find out where the money is being invested and who the trustees are. You may receive an annual statement of earnings, which may be required to be reported as interest income on tax forms. Also, be sure that the plan includes a written provision that states what will happen with any remaining trust fund earnings.

Find out if you have to pay the entire amount into the trust up front, or if you can pay over time.

Ask if there is a penalty for late payments. Ask if your funeral arrangements can be transferred to another funeral establishment, or if the cemetery will buy the property back if you move out of the area or change your mind.

To guarantee prices of cemetery goods, such as a vault or a marker, buy them and have the cemetery store them until they are needed. This is called "constructive delivery." The law prohibits the constructive delivery of funeral goods. Make sure the purchase contract specifies the manufacturer and model of the items you purchase, as well as any inscriptions and descriptions of the materials used. Obtain the address in writing of where the goods are stored. Savings - Earmark a portion of your savings for your funeral expenses, and ensure that your family members and attorney are informed and that provisions are made for your survivors to withdraw the funds at your death. You can change your mind at any time.

POD Account - Establish a Pay On Death (POD), Account with your bank, designating the funeral establishment as the beneficiary of funds upon your death. Be sure to inform family members, the funeral establishment, your chosen executor and your attorney of the provisions of the account. POD accounts may involve service fees, and interest earned is taxable. They may be canceled without penalty. *(NOTE: The funeral establishment is not required to pay any excess funds to your survivors.)*

Life Insurance - Buy life insurance equal to the value of the funeral and arrange for your beneficiary (a family member or friend) to handle the arrangements in accordance with your stated wishes. *(NOTE: If the costs of the funeral arrangements exceed the amount of your policy, your survivors will have to make up the difference.)*

Funeral Insurance - Buy funeral insurance through the funeral establishment, which becomes your beneficiary. You preselect the casket, plot, etc., and the price may be guaranteed. If the price is guaranteed, the funeral establishment cannot charge your relatives more than the contract states, even if prices rise. However, it can keep any funds remaining after the arrangements have been carried out.

(NOTE: You should get in writing how much the policy will be worth in one year, two years, five years, and 10 years. Find out if you will pay more on the policy over time than the policy will pay out upon your death. Find out what happens if you cancel the policy.)

Funeral establishments and licensed cemeteries must present to the person making funeral arrangements for a deceased person a copy of any preneed agreement in their possession that is signed and paid for in full or in part.

BURIAL

If you choose traditional burial of the body or cremated remains, you will need to purchase a plot (unless you are eligible for burial at no cost in a national cemetery). Prices may vary widely between cemeteries and between different

locations in the same cemetery. There is also a fee for opening and closing the grave, and you will probably be required to buy an outer burial container such as a grave liner or vault to help protect and stabilize the casket. In addition, there is usually a separate endowment care fee for maintenance and groundskeeping. Burial in a mausoleum (entombment) involves purchase of a crypt, opening and closing fees, and charges for endowment care and other services.

Purchasing Items Elsewhere

If you purchase a casket or alternative container from a source other than the funeral establishment, the law prohibits the funeral establishment from charging a "casket handling" fee. However, your purchase must meet the standards set by the cemetery and must take into consideration the size of the body. Remember to shop wisely, since retail casket sellers are not bound by the same laws or regulations that govern funeral establishments, crematories, and cemeteries. If purchasing items in advance, insist that any money you pay be placed in a trust, and be sure to get a copy of the trust agreement.

If the cemetery requires outer burial containers to minimize ground settling, you may have to buy a grave liner or vault. You do not have to buy the outer container from the cemetery; however, a liner or vault purchased elsewhere must meet the size, shape, and material standards set by the cemetery.

You may purchase a marker or monument from another source, but it also must meet cemetery standards, and the cemetery may not charge a setting fee if the monument company sets it for you. Charges by the cemetery for foundations, setting or permitting the setting of grave markers or monuments, must be the same whether the marker or monument was sold by the cemetery or by someone else. Be sure to review the rules and policies of the cemetery before you purchase. This can help avoid misunderstandings and can assist you in making decisions.

Multiple-Depth Graves

You may arrange to be buried in the same grave as your spouse or other family member. Persons who are not related may also be buried in a multiple-depth grave if all parties authorize it in advance. Burial in a multiple-depth grave may limit disinterment rights. There may be special fees for opening and closing a multiple-depth grave.

CREMATION

California law requires written acknowledgment of the following disclosure when cremation is to take place:

"The human body burns with the casket, container, or other material in the cremation chamber. Some bone fragments are not combustible at the incineration temperature and, as a result, remain in the cremation chamber. During the cremation, the contents of the chamber may be moved to facilitate incineration. The chamber is composed of ceramic or other material which disintegrates slightly during each cremation, and the product of that disintegration is commingled with the cremated remains. Nearly all of the contents of the cremation chamber, consisting of the cremated remains, disintegrated chamber material, and small amounts of residue from previous cremations, are removed together and crushed, pulverized, or ground to facilitate inurnment or scattering. Some residue remains in the cracks and uneven places of the chamber. Periodically, the accumulation of this residue is removed and interred in a dedicated cemetery property, or scattered at sea."

If cremation is chosen, a written authorization must be signed before cremation can proceed. This must be done by the person(s) who has the right to control the disposition of the body. This authorization, or a separate contract, indicates the location, manner, and time of disposition of the remains and includes an agreement to pay for the cremation, for disposition of the cremated remains, and for any other services desired. (If you wish to arrange for your own cremation, you can legally sign the [Declaration for Disposition of Cremated Remains form](#) yourself.) In addition, a burial/cremation permit (Application and Permit for Disposition of Human Remains, VS 9) must be issued by the county health department. The funeral establishment usually arranges to obtain this permit as part of its services. California law does not prohibit the person authorizing the cremation from viewing the cremation process, and some facilities may be able to accommodate more than one family member. Crematories that do not allow viewing the cremation process must disclose that fact in writing prior to signing any contract. There may be a charge for attending the cremation. Check with the crematory for its policies.

A casket is not required for cremation by California law, but a combustible cremation container is. The container must be one that can be closed and is leak-resistant. A cardboard box constructed for this purpose is acceptable. You do not have to buy the container from the funeral establishment or crematory, but it does have to meet the standards set by the crematory.

You should make a decision about removing all personal possessions of value, such as jewelry or mementos, before the body is taken to the crematory. Pacemakers, most prostheses, and mechanical or radioactive devices or implants must be removed by funeral establishment or crematory staff prior to cremation.

By law, all cremations must be performed individually, unless a multiple cremation is authorized in writing and the cremation chamber is capable of multiple cremations. Only a few crematories have this capability.

After the cremation has been completed and the cremation chamber has cooled, the remains are swept from the chamber, processed to a uniform size, and placed in a sturdy plastic bag sealed with an identification disk, tab, or label. The bag is then placed in a durable cremated remains container.

Disposition of Cremated Remains

In California, you may choose any of the following methods of disposition of cremated remains:

Placement in a columbarium or mausoleum - There may be additional charges for endowment care, opening or closing, recording, flower vase, and nameplate.

Burial in a plot in a cemetery - There may be additional charges for endowment care, opening or closing, recording, outer burial container, flower vase, and marker.

Retention at a residence - The funeral establishment or crematory will have you sign a Permit for Disposition showing that the remains were released to you and will file it with the local registrar of births and deaths. You may not remove the cremated remains from the container and you must arrange for their disposition upon your death.

Storing in a house of worship or religious shrine if local zoning laws allow.

Scattering in areas of the State where no local prohibition exists and with written permission of the property owner or governing agency. The cremated remains must be removed from the container and scattered in a manner so they are not distinguishable to the public.

Scattering in a cemetery scattering garden.

Scattering at sea, at least 500 yards from shore. (This also includes inland navigable waters, except for lakes and streams.) Cremated remains may not be transported without a permit from the county health department and they may not be disposed of in refuse.

Scattering

Cremated remains may be scattered as described above by a licensed cemetery, cemetery broker, crematory, registered cremated remains disposer, funeral establishment staff member, or the decedent's family. All cremated remains must be removed from the container for scattering. Avoid inhalation of the dust from the cremated remains, since there may be health risks. The county health department must issue a Permit for Disposition, and boat/aircraft operators must notify the U.S. Environmental Protection Agency after scattering. State law requires cremated remains disposers who scatter by air or boat to post copies of their current pilot or boating licenses and the addresses of their cremated remains storage areas at their place of business. The law also requires disposers to conduct scatterings within 60 days of receipt of the remains, unless the person with the right to control disposition is notified in writing of the reason for the delay.

SPECIAL CIRCUMSTANCES

Death Out of State

Burial - If death should occur away from the city where burial is to take place, you will need to have the body transported using the coordinated services of a funeral establishment in each city. If the body is transported by shipping on a common carrier, the body must be embalmed prior to shipping. If it cannot be embalmed, the body must be shipped in an airtight casket or transportation container.

Cremation - You can arrange for cremation to take place in the distant city and for shipment of the cremated remains to you.

Death Out of the Country

If death should occur in another country, the U.S. Consulate in that country can assist in making arrangements for the return of the body or for its local disposition. You will usually be able to obtain English translations of the death certificate and other documents through the nearest U.S. Embassy or Consulate.

Donation for Medical Purposes

If you wish to donate your body to a medical school for educational or research purposes, you will need to make arrangements with the school well in advance. It is a good idea to check with the school every few years, since procedures and needs may change. By law, the school is responsible for costs of final disposition.

GENERAL PRICE LIST REQUIREMENTS

A sample General Price List (GPL) is included in the booklet [Complying with the Funeral Rule](#), which is available from the [Federal Trade Commission](#). In addition, you may wish to compare GPLs from several funeral establishments in your area. Although additional services may be included, at a minimum, the GPL must include the price of each of the following basic services provided by the funeral establishment, along with the date the prices are effective and a description of the services:

Forwarding remains to another funeral establishment - May include embalming, removal of remains, minimum service of staff, necessary authorizations, and local transportation.

Receiving remains from another funeral establishment - May include minimum service of staff and transportation of remains to funeral establishment.

Direct cremation - May include basic services of funeral director and staff, a proportionate share of overhead costs, removal of remains, necessary authorizations, and cremation.

(NOTE: Be sure to ask if the price for direct cremation includes the cost of the cremation itself and the cost of storing the body.)

Immediate burial - May include basic services of funeral director and staff, a proportionate share of overhead costs, removal of remains, and local transportation to cemetery.

Basic services of funeral director and staff, including overhead.

Transfer of remains to funeral establishment - A flat fee may apply weekdays, nights, weekends, and holidays within a specific area, with mileage charges for transportation outside the area.

Embalming - Must include the following statement: "Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial."

Other preparation of the body - Services may be priced individually and may include dressing, make-up, casketing, hair care, post-autopsy care, refrigeration, and reconstruction/ restorative arts.

Use of facilities and staff for viewing.

Use of facilities and staff for funeral ceremony.

Use of facilities and staff for memorial service.

Use of equipment and staff for graveside service.

Hearse.

Limousine.

The range of casket prices that appear on the Casket Price List, including the price range for adult caskets, infant/child caskets, rental caskets, and for alternative containers.

Either individual outer burial container prices or the range of outer burial container prices if the funeral establishment sells them.

Preneed agreements - A statement that a person making funeral arrangements for a deceased person may receive, prior to the drafting of any contract, a copy of any signed preneed agreement paid for in full or in part, that the funeral establishment has in its possession.

COMPLAINTS

If you have a complaint about a funeral establishment, crematory, or State-regulated cemetery, try to settle it with management first. If you can't resolve the issue, call the Department of Consumer Affairs' Cemetery and Funeral Bureau at (800) 952-5210 or TDD (800) 326-2297, or (916) 574-7870, and request a complaint form. You can also [download a complaint form](#) online at www.cfb.ca.gov. Many complaints are quickly resolved between the consumer and the licensee. More serious complaints require a thorough investigation, and the Bureau will take action against the licensee, if warranted. For complaints you are unable to resolve with cemeteries that are not under state jurisdiction, contact an official of the managing organization. Unresolved complaints about retail casket sellers should be directed to your local district attorney.

GLOSSARY OF TERMS

Casket/Coffin - A box or chest for burying human remains.

Cemetery Property - A grave, crypt, or niche.

Cemetery Services - Opening and closing graves, crypts, or niches; setting grave liners and vaults; setting markers; and long-term maintenance of cemetery grounds and facilities.

Columbarium - A structure with niches (small spaces) for placement of cremated remains in urns or other approved containers. It may be outdoors or part of a mausoleum.

Cremation - Exposing human remains and the container holding them to extreme heat and flame and processing the resulting bone fragments to a uniform size and consistency.

Crypt - A space in a mausoleum or other building to hold cremated or whole human remains.

Disposition - The placement of cremated or whole human remains in their final resting place. A Permit for Disposition must be filed with the local registrar before disposition can take place.

Endowment Care Fund - Money collected from cemetery property purchasers and placed in trust for the maintenance and upkeep of the cemetery. The State monitors the fund and establishes the minimum amount that must be collected. However, the cemetery is permitted to collect more than the minimum to build the fund. Only the interest earned by such funds may be used for the care, maintenance, and embellishment of the cemetery.

Entombment - Burial in a mausoleum.

Funeral Ceremony - A service commemorating the deceased with the body present.

Funeral Services - Services provided by a funeral director and staff, which may include consulting with the family on funeral planning; transportation, shelter, refrigeration, and embalming of remains; preparing and filing notices; obtaining authorizations and permits; and coordinating with the cemetery, crematory, or other third parties.

Funeral Society - See [Memorial Society](#).

Grave - A space in the ground in a cemetery for the burial of human remains.

Grave Liner or Outer Container - A concrete cover that fits over a casket in a grave. Some liners cover tops and sides of the casket. Other liners (vaults) completely enclose the casket. Grave liners minimize ground settling on the cemetery grounds.

Graveside Service - A service to commemorate the deceased held at the cemetery prior to burial.

Interment - Burial in the ground, inurnment, or entombment.

Inurnment - The placing of cremated remains in an urn.

Mausoleum - A building in which human remains are buried (entombed).

Memorial Service - A ceremony commemorating the deceased without the body present.

Memorial Society - A consumer organization that provides information about funerals and disposition but is not part of the State-regulated funeral industry. May also be called a funeral consumer alliance.

Niche - A space in a columbarium, mausoleum, or niche wall to hold an urn.

Urn - A container to hold cremated human remains. It can be placed in a columbarium or mausoleum, or it can be buried in the ground.

Vault - A grave liner that completely encloses a casket.

FOR MORE INFORMATION

The following organizations can provide additional information.

Colleges of Mortuary Science

[Cypress College Mortuary Science Department](#)

9200 Valley View Street, Cypress, CA 90630-5897
(714) 484-7270

[American River College, Funeral Service Education Program](#)

4700 College Oak Drive, Sacramento, CA 95841
(916) 484-8432

Consumer Advocacy Groups

[Funeral Consumers Alliance of California](#)

P.O. Box 60448
Palo Alto, CA 94306-0448
(650) 321-6584
www.fca-calif.org

[Funeral Consumers Alliance](#)

33 Patchen Road
South Burlington, VT 05403
(800) 765-0107
www.funerals.org

[Funeral Service Consumer Assistance Program \(FSCAP\)](#)

13625 Bishop's Drive
Brookfield, WI 53005-6607
(800) 228-6332
www.nfda.org

Government Organizations

[Federal Trade Commission](#) Office of Consumer & Business Education

Washington, DC 20580
(877) 382-4357
www.ftc.gov

Local District Attorney or Consumer Affairs Office
(See Government section of telephone book white pages)

Industry/Trade Associations

[Association of California Cremationists](#)

P.O. Box 896, Los Alamitos, CA 90720
(562) 596-0464 (phone and fax)
(877) 936-7222
www.accinfo.org

[California Funeral Directors Association](#)

One Capitol Mall, Suite 320, Sacramento, CA 95814
(800) 255-2332
www.cafda.org

[Cremation Association of North America](#)

401 N. Michigan Ave., Suite 2200, Chicago, IL 60611
(312) 245-1077
www.cremationassociation.org

[Cemetery and Mortuary Association of California](#)

925 L Street, Suite 220, Sacramento, CA 95814
(916) 441-4533
www.cmaccalifornia.org

[International Cemetery, Cremation and Funeral Association](#)

107 Carpenter Drive, Suite 100, Sterling, VA 20164
(800) 645-7700
www.iccfa.com

[International Conference of Funeral Service Examining Boards](#)

1885 Shelby Lane, Fayetteville, AR 72704
(479) 442-7076
www.cfseb.org

[National Funeral Directors Association](#)

13625 Bishop's Drive, Brookfield, WI 53005-6607
(800) 228-6332
www.nfda.org

This Web site contains PDF documents that require the most current version of Adobe Reader to view. To download, click on the icon below.



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Compare Prices

The Federal Trade Commission and most consumer groups encourage consumers to get competitive prices before making major purchases. Forest Lawn also encourages consumers to compare prices and services offered when buying cemetery property or funeral services.

The California Department of Consumer Affairs in the "Consumer Guide to Funeral and Cemetery Purchases," states: "Compare Prices and Services. First, visit and inspect several funeral establishments and compare services, casket restrictions, rules, and prices. Then, decide how much you want to spend. If you buy a casket from a retail casket seller, be sure to ask if the seller will deliver it or if you must pick it up. Also compare prices at several cemeteries and ask about their endowment care funds. If a funeral establishment or cemetery is not being maintained to your satisfaction, take your business elsewhere."

Mortuaries do not always use the same terms. When comparing mortuary or cemetery prices it is important that you ask what is included, or not included, in a quoted price. Our staff would be pleased to answer any questions you may have about our prices and services to help you make your comparison.

In addition to the mortuary charges, you may also have other expenses, which are usually referred to as "cash advance" items. These include such things as minister honorariums, certified copies of death certificates, and permit fees.

General Price List

We are pleased to provide you with our price information. We believe that you should be well-informed as to prices and requirements before making sometimes irreversible decisions, particularly when it may be during a period of emotional distress.

Our Counselors will try to explain anything you find confusing, but nothing they or anyone else may say should be taken as modifying or differing with the written words in this document and on the statement describing the funeral goods and services you select (Agreement). That Agreement will show, in as simple form as possible, your final selections, the prices, and what goods and services are included. You will be shown that Agreement before you sign it, and you will be given a copy to take with you. It is the final, authoritative statement of the arrangements you have made.

An invoice will be mailed to you later listing the goods and services you have purchased and the prices. If you request additions or deletions to the services you wish to purchase after you sign the Agreement, these changes will be shown separately on your invoice.

Basic Mortuary Service Package: \$2,215

Includes goods and services detailed under basic services and facilities, transfer, refrigeration, casket coach, flower van, and graveside ceremony.

Complete Funeral Packages

To help make funeral planning easier for you, Forest Lawn offers several complete funeral packages. These packages provide you with a wide range of selections, options, and prices. Most importantly, they allow you to devote more time to personalizing the memorial service as you celebrate the life of the person you are honoring.

Each package is designed to provide a complete funeral, and includes mortuary and cemetery charges, as well as flower selections. A discount is applied to the casket selected within each package for traditional funerals. There are packages that are appropriate for either traditional burials or cremations. Detailed descriptions of the mortuary services and caskets are included in this price list.

If you do not want to choose one of these complete funeral packages, you may choose individual items listed in this price list.

**COMPLETE TRADITIONAL
FUNERAL SERVICE**

\$2,715

***Cathedral City, Palm Springs, Coachella, Indio and
Palm Desert Locations***

INCLUDES:

- Basic Services and Facilities*
- Transfer*
- Embalming*
- Care and Preparation*
- Funeral Ceremony*
- Graveside Ceremony*
- Visitation (4hrs)*
- Casket Coach*
- Flower Van*
- Minimum Casket*

<i>Prices Itemized from General Price List</i>	<i>\$3,510</i>
<i>Discount</i>	<i>(\$795*)</i>
<i>Net Price</i>	<i>\$2,715</i>

**discount includes a \$395 casket discount (only available with casket purchase from Forest Lawn) and a \$400 service discount.*

**Complete Funeral Packages
Cathedral City, Palm Springs, Coachella, Indio, and Palm Desert Locations**

Memories	Tribute	Devotion	Honor	Legacy
Mortuary Services				
Basic Services and Facilities	Basic Services and Facilities	Basic Services and Facilities	Basic Services and Facilities	Basic Services and Facilities
Transfer	Transfer	Transfer	Transfer	Transfer
Embalming	Embalming	Embalming	Embalming	Embalming
Care & Preparation	Care & Preparation	Care & Preparation	Care & Preparation	Care & Preparation
Graveside Ceremony	Funeral Ceremony, Committal Service	Funeral Ceremony, Committal Service	Funeral Ceremony, Committal Service	Funeral Ceremony, Committal Service
Casket Coach	Casket Coach	Casket Coach	Casket Coach	Casket Coach
Flower Van and Coordination	Flower Van and Coordination	Flower Van and Coordination	Flower Van and Coordination	Flower Van and Coordination
Funeral Services and Memorial Selections				
No Visitation	Visitation (4 hrs)	Visitation (1 Day)	Visitation (1 Day)	Visitation (1 Day)
Casket Choice (see Casket List)	Casket Choice (see Casket List)	Casket Choice (see Casket List)	Casket Choice (see Casket List)	Casket Choice (see Casket List)
			Limousine Service (Up to 3 hrs)	Limousine Service (Up to 3 hrs)
Floral Tribute	Floral Tribute	Floral Tribute	Floral Tribute	Floral Tribute
Memorial Book, Memory Folders & Acknowledgement Cards	Memorial Book, Memory Folders & Acknowledgement Cards	Memorial Book, Memory Folders & Acknowledgement Cards	Memorial Book, Memory Folders & Acknowledgement Cards	Memorial Book, Memory Folders & Acknowledgement Cards
			DVD Memorial Tribute	DVD Memorial Tribute
			Tribute Allowance	Tribute Allowance
Cemetery Services				
Memorial Tablet Granite 12" x 24"	Memorial Tablet Granite 12" x 24"	Memorial Tablet Granite 12" x 24"	Memorial Tablet Granite 12" x 24"	Memorial Tablet Granite 12" x 24"
Carnation Boutonnieres	Carnation Boutonnieres	Carnation Boutonnieres	Rose Boutonnieres	Rose Boutonnieres
Pricing				
Total: \$5,270	Total: \$6,650	Total: \$7,890	Total: \$10,630	Total: \$12,880
Casket Discount: (\$395)	Casket Discount: (\$775)	Casket Discount: (\$1,015)	Casket Discount: (\$1,755)	Casket Discount: (\$2,505)
Package: \$4,875	Package: \$5,875	Package: \$6,875	Package: \$8,875	Package: \$10,375

To see displays of Forest Lawn's complete funeral packages, visit your nearest Forest Lawn location.

CREMATION PACKAGES

By selecting Forest Lawn as your cremation provider, you are guaranteed that your loved one will be treated with the utmost dignity and respect. They will always be in our care, throughout the entire process, as we adhere to strict protocols to ensure that the entire process is seamless. We own and operate our own crematories, located on Forest Lawn properties to give us even more control over the entire process. With over 100 years of experience, you can rest assured that you have made the right choice in selecting Forest Lawn.

We are here to help you create a service that **you** want to celebrate your loved one. Below are three different types of cremation services to consider when designing your tribute, but they should be seen only as a starting point, as we are here to guide and help you to craft the service that perfectly fits your loved one. Any of these packages can be altered to fit your specific service. Share your ideas with us and we will make every effort to bring them to fruition.

CREMATION PACKAGES Cathedral City, Palm Springs, Coachella, Indio, and Palm Desert Locations

Package Includes:	MEMORIAL CEREMONY	VISITATION	FUNERAL CEREMONY
Basic Use of Facilities and Services of Funeral Director and Staff	\$795	\$795	\$795
Identification for Immediate Family, Prior to Cremation	INCLUDED WITH BASIC SERVICES	INCLUDED WITH BASIC SERVICES	INCLUDED WITH BASIC SERVICES
Transfer of Deceased into Our Care	\$350	\$350	\$350
Refrigeration	\$150		
Embalming		\$450	\$450
Crematory Fee	\$785	\$785	\$785
Care and Preparation		\$250	\$250
Personalized Funeral or Memorial Ceremony for Family and Friends in Your Choice of Church or Chapel	\$700		\$700
Personalized Nicheside or Graveside Ceremony for Family and Friends	INCLUDED WITH MEMORIAL CEREMONY	\$500	INCLUDED WITH FUNERAL CEREMONY
One Day Visitation for Friends and Family		\$225	
Casket Coach			\$295
Flower Van and Coordination	\$125	\$125	\$125
Cremation Casket	\$895	\$1,195	\$1,995
Urn Allowance	\$295	\$295	\$295
Floral Allowance	\$300	\$300	\$300
Interment and Recording	\$295	\$295	\$295
Incising on Granite Niche Front	\$375	\$375	\$375
Single Vase Service	\$45	\$45	\$45
Total Package Value	\$5,110	\$5,985	\$7,055
Casket Discount	-\$400	-\$600	-\$700
Total Package Price	\$4,710	\$5,385	\$6,355

Mortuary Services, Commodities, and Facilities Available Individually

This list does not include prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, flowers, and newspaper notices. The prices for those items will be shown on your bill or the statement (Agreement) describing the funeral goods and services you selected. We charge you for our services in buying newspaper notices an amount which is not necessarily what the newspaper charges us; the amount will depend upon the paper and the length of notice. Forest Lawn's charges for cemetery or crematory services and flowers are our regular retail prices. The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services. If legal or other requirements mean that you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement (Agreement) we provide describing the funeral goods and services selected.

A casket or alternative container is generally required unless there is a transfer without common carrier to another funeral director. Each item shows the services to be rendered by our funeral service staff under that heading and the price for those services is included in the price of the item; there will be no added fee for the use of our funeral service staff besides the prices shown for the services selected.

Minimum Undertaking

Includes the goods and services detailed under **TRANSFER, EMBALMING, and BASIC SERVICES**. You may purchase any of the following three items individually or you may purchase all three together. **\$1,595**

Transfer of deceased to the mortuary including vehicle and personnel (within a 60-mile radius). You will not be charged for this if you provide delivery of the deceased to Forest Lawn. **\$350**
(For more than 120 miles (round trip), additional charge of **\$2.00** per mile over 120.)

Embalming

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial. You will not be charged for embalming if you do not select it. Preservative refrigeration is also available. **\$450**

Basic Services and Facilities includes a discussion with you and implementation of desired arrangements; preparing, securing signatures and death certificate; obtaining necessary releases and burial permit; clerical and staff personnel to prepare necessary documents; use of the mortuary building, etc. This fee for our basic services will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for minimum undertaking, direct cremations, immediate burials, and forwarding or receiving remains. There is no charge for assistance in preparing Estate Claims or Veterans Claims. (See "Immediate Burial" for price if you secure permits.) **\$795**

Care and Preparation

Includes personnel, use of equipment and mortuary building for dressing, cosmetics, hair styling, and casketing **\$250**

Visitation (not available without embalming)

Includes use of a visitation room for private viewing of deceased, and personnel to receive and care for visitors and flowers.

Up to four hours	\$150
1 day, during normal business hours up to 9:00 pm	\$225
Each additional day	\$225
Overnight visitation; extended visitation from 9:00 pm - 8:00 am the following morning	\$525
In-home viewing; includes bringing decedent to home/off-site location and picking up decedent after viewing to bring back to mortuary. Includes 60 mile radius round trip, \$2.00 each additional mile.	\$525

Preservative Refrigeration: \$150

For up to 3 days. (Additional days at **\$50** each.)

Funeral Ceremony: \$700

Includes services of staff and clerical personnel, personnel to arrange and coordinate services; funeral service staff at church and place of interment; recorded music, church care and maintenance; service personnel for ushering, care of flowers and accompanying cards from donors; committal service at cemetery.

Vigil or Prayer Service:

Includes funeral service staff and all necessary vehicles.

In Forest Lawn **\$325**

Outside Forest Lawn **\$525** (includes 60 mile radius round trip, \$2.00 each additional mile).

Memorial Service: \$700

Includes services of staff and clerical personnel, personnel to arrange and coordinate services; funeral service staff at church; recorded music; church care and maintenance; service personnel for ushering, care of flowers and accompanying cards from donors.

Graveside/Nicheside Ceremony: \$500

(Committal Service) Includes services of staff and clerical personnel to arrange and coordinate services; services of funeral service staff; care of flowers and accompanying cards from donors.

Saturday Service: \$225

There is an additional charge for a Funeral Ceremony or Graveside Service on Saturday. Services are not held on Sunday (See Saturday cemetery charge).

Twilight Graveside Services: \$225

Available during summer months to enable more family and friends to attend the service, we offer Twilight Graveside Services for an additional charge. Not available on Saturday or Sunday.

Memorial Register Book: \$40 to \$195

Acknowledgment Cards (per 50): \$25 to \$70

Memory Folders (per 100): \$45 to \$195

DVD Tribute: \$350

Caskets

Adult caskets range from **\$395 to \$25,000**. Infant and children caskets range from **\$190 to \$1,325** (See included Casket Price List)

For cremation, a cardboard container (alternative container) is available for **\$158**.

Direct Cremation: \$1,598 to \$2,538

Our charge, including the cremation itself (**\$785**), for a cremation without ceremony includes those items shown under "Basic Services and Facilities" and "Transfer" under the heading "Minimum Undertaking." Cremation cannot take place until a death certificate is secured and filed and a burial permit secured. Embalming is not required. Cremation will be scheduled at Forest Lawn's convenience. These charges do not include scattering at sea, or other disposition or memorialization after the cremation, or other cemetery charges such as Interment and Recording Charges, urn, memorial tablet, property, etc., which some people desire. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we specify are heavy cardboard (fiberboard). You may also choose a casket for use in direct cremation; a complete list of casket prices is available.

	<i>with refrigeration</i>	<i>with embalming</i>
Direct Cremation	\$2,238	\$2,538
If purchaser provides an alternative container	\$2,080	\$2,380
If purchaser also delivers the deceased to Forest Lawn	\$1,730	\$2,030
If purchaser also secures and delivers the permit to Forest Lawn	\$1,598	\$1,898

Immediate Burial: \$813 to \$1,990

Disposition by burial without formal viewing, visitation, or ceremony with the body present includes those items shown under "Basic Services and Facilities" and "Transfer" under the heading "Minimum Undertaking." Burial cannot take place until a death certificate is secured and filed and a burial permit secured. Burial will be scheduled at Forest Lawn's convenience. These are mortuary charges and do not include cemetery charges such as property, Interment and Recording Charges, outer burial container, memorial tablet, cremation, etc. Embalming is not required. You may choose a casket other than the minimum casket included with immediate burial.

	<i>with refrigeration</i>	<i>with embalming</i>
Immediate Burial*	\$1,690	\$1,990
If purchaser provides a casket	\$1,295	\$1,595
If purchaser also delivers the deceased to Forest Lawn	\$945	\$1,245
If purchaser also secures and delivers the permit to Forest Lawn	\$813	\$1,113

*does not include care and preparation (which is required for viewing, visitation, or ceremony)

Limousine and Chauffeur:

Transportation directly to and from the funeral service or place of interment (3 hour limit, 6 person vehicle) **\$495**

Additional Usage (per hour) **\$100**

Larger vehicles may be available upon request at additional charge.

Casket Coach (hearse): \$295

For more than 20 miles use (round trip), additional charge of **\$2.00** per mile over 20.

Flower Van and Coordination: \$125

For more than 20 miles use (round trip), additional charge of **\$2.00** per mile over 20.

Motorcycle Escort: \$330

Required for processions on city streets/freeways.
Two escort minimum (for up to 20 cars) - **\$330**
Each additional escort (1 per 10 cars) - **\$165**
Total number of escorts to be determined at the time of service.

Complete Funeral Service for Child (twelve and under):

Held in Forest Lawn **\$225**
Held outside Forest Lawn **\$480**
Standard charges apply for other services and commodities.

Receiving Deceased from Another Funeral Director: \$1,145

Transportation to Forest Lawn from airport, station, or other within 60-mile radius: **\$350**
For more than 120 miles (round trip), additional charge of **\$2.00** per mile over 120.
Other use of facilities, clerical and staff personnel, equipment and supplies, and other overhead: **\$795**

Forwarding Deceased to Another Funeral Director: \$1,945

Transportation to mortuary within 60-mile radius: **\$350**
For more than 120 miles (round trip), additional charge of **\$2.00** per mile over 120.

Embalming (described previously): **\$450**

Basic Services and Facilities includes discussion with you of desired arrangements; preparing, securing signatures and death certificate; obtaining necessary releases and burial permit; clerical and staff personnel to prepare necessary documents; use of the mortuary building, vehicles, etc. There is no charge for assistance in preparing Social Security claims, Estate Claims, or Veterans Claims. (See "Immediate Burial" for price if you secure permits.): **\$795**

Transportation to airport/other location within 60-mile radius: **\$350**
For more than 120 miles (round trip), additional charge of **\$2.00** per mile over 120.

Air or Rail TSA Certification

Forest Lawn has been certified by the Transportation Security Administration as an authorized mortuary to ship remains according to the continuous custody protocol designed by the Homeland Security Administration. The fees below cover those services applicable to this program. (Ticket price of the transportation is not included.)

TSA Certification via Domestic Air or Rail	\$595
TSA Certification via International Flight*	\$895

* There are additional charges with regard to international transportation, such as the consulate/embassy fees and Letters of Certification, these charges will be estimated at the time of your arrangement and entered as "miscellaneous cash advances." Once final charges are available, we will either charge or credit your account accordingly.

International Transportation: \$395

Due to the complexities involved in coordinating the international transportation of remains, there is an additional charge for these services. There are additional charges for Consulate/Embassy fees and any Letters of Certification as well. These will be estimated at the time of your arrangement and entered as a Miscellaneous Cash Advance. Once final charges are available, we will either bill or credit your account.

Any air or rail transportation charges would apply in addition to this fee.

Adult Caskets

These prices are effective as of **Wednesday, February 22, 2012**. Please check with us for possible changes if your purchase is deferred. **ADULT CASKETS RANGE FROM \$395 TO \$25,000. INFANT AND CHILDREN CASKETS RANGE FROM \$190 TO \$1,325. ALTERNATIVE CONTAINER \$158.** If you choose cremation, you may select a casket (priced from **\$395**) or a heavy cardboard container priced at **\$158**. Cremation containers must be combustible and adequately protect human remains and Forest Lawn personnel.

THERE IS NO SCIENTIFIC OR OTHER EVIDENCE THAT ANY CASKET WITH A SEALING DEVICE WILL PRESERVE HUMAN REMAINS.

<u>Description</u>	<u>Price</u>
The Monterey (2-1G,2-1T) — Cloth covered wood, flat top. (2-1G) gray exterior with white rayon interior, or (2-1T) taupe exterior with rosetan crepe interior.	\$395
The Grandview (2-18) — Gray embossed cloth covered wood exterior. Ivory rayon interior.	\$895
The Ventura (2-64) — Pink brocade covered wood exterior. Pink crepe interior.	\$995
The Riverside (2-81) — Navy blue gabardine covered wood exterior. White rayon interior.	\$995
The Spartan (3-562BL,3-562S,3-562W,3-562BZ) — 20 gauge steel, protective lock. (3-562BL)-blue finish with white shading exterior and white crepe interior, (3-562S)-silver finish with gunmetal shading exterior and white crepe interior, (3-562W)- white finish with gold shading exterior and white crepe interior , or (3-562BZ)- bronzetone finish with dark copper shading exterior and rosetan crepe interior.	\$2,600
HARMONY PACKAGE & MEMORIES PACKAGE	
The Mandarin (3-359) — 20 gauge steel, protective lock. Dark brown finish exterior. Rosetan crepe interior.	\$1,700
The Aries (3-732B,3-732P) — 20 gauge steel, protective lock. Available in (3-732B) blue finish with silver shading exterior, light blue crepe interior, or (3-732P) pink finish with silver shading exterior, moss pink crepe interior.	\$1,700
The Antique Silver (3-738) — 20 gauge steel, protective lock. Silver finish exterior. Ivory crepe interior.	\$1,700
The Aaron (5-03) — Hardwood with Star of David. Light unfinished exterior. Ivory crepe interior. All wood traditional casket.	\$1,700
TRADITION PACKAGE & TRIBUTE PACKAGE	
The Midnight Silver (3-310) — 18 gauge steel, protective lock. Silver and black finish exterior. Silver crepe interior.	\$2,600
The Antique Blue (3-443) — 18 gauge steel, protective lock. Blue finish with silver shading exterior. Light blue crepe interior.	\$2,600
The Desert Sand (3-505) — 18 gauge steel, protective lock. Brown finish exterior. Rosetan crepe interior.	\$2,600
Our Lady of Guadalupe (3-726) — 18 gauge steel, protective lock. White finish exterior with white crepe interior. Matching rosary included.	\$2,600
Our Lady of the Rosary (3-734) — 18 gauge steel, protective lock. White finish with gold shading exterior. White crepe interior. Matching rosary included.	\$2,600
The Carlyle (3-735M,3-735G) — 18 gauge steel, protective lock. Available in (3-735M) merlot finish exterior with rosetan crepe interior, or (3-735G) granite finish exterior with rosetan crepe interior. Lifeview panel included.	\$2,600
The Violet (3-736) — 18 gauge steel, protective lock. White and mauve finish exterior. Pink crepe interior.	\$2,600
The Meridian (4-39) — Solid hardwood. Dark finish exterior. Rosetan crepe interior.	\$2,600
The Solomon (5-12) — Hardwood with Star of David. Medium finish exterior. Rosetan crepe interior. All wood traditional casket.	\$2,600
HERITAGE & DEVOTION PACKAGE	
The Sterling Rose (3-667) — 18 gauge steel, protective lock. Silver finish exterior. Moss pink crepe interior. Choice of embroidered tribute.	\$3,500
The Burnished Silver (3-714S) — 18 gauge steel, protective lock. Available in (3-714S) burnished silver finish exterior with rosetan crepe interior, or (3-714P) tuscan pink finish exterior with moss pink crepe interior. Life Symbol alcove and Memory Safe drawer. Memento Life Symbol plaque included.	\$3,500
The Ivory Gold (3-720) — 18 gauge steel, protective Lock. White finish with gold shading exterior. Ivory crepe interior. Life Symbol alcove. Memento Life Symbol plaque included.	\$3,500
The Blessed (3-728) — 18 gauge steel, protective lock, white finish with gold shading exterior, white crepe interior.	\$3,500
The Star Quartz (3-737) — 18 gauge steel, protective lock, brushed brown finish exterior, champagne sierra interior. Life Symbol corners, Life Stories medallions. Memory Safe drawer.	\$3,500
The Benton Oak (4-07) — Oak wood. Medium finish exterior . Rosetan crepe interior. Choice of embroidered tribute. Choice of Life Symbol corners.	\$3,500
The Weston (4-29) — Poplar wood. Medium finish exterior. Rosetan crepe interior. Choice of embroidered tribute. Choice of Life Symbol corners.	\$3,500
The Jerusalem (5-25) — Oak wood with Star of David. Medium oak timber finish exterior. Light blue crepe interior. All wood traditional casket.	\$3,500

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Adult Caskets

These prices are effective as of **Wednesday, February 22, 2012**. Please check with us for possible changes if your purchase is deferred. **ADULT CASKETS RANGE FROM \$395 TO \$25,000. INFANT AND CHILDREN CASKETS RANGE FROM \$190 TO \$1,325. ALTERNATIVE CONTAINER \$158.** If you choose cremation, you may select a casket (priced from **\$395**) or a heavy cardboard container priced at **\$158**. Cremation containers must be combustible and adequately protect human remains and Forest Lawn personnel.

THERE IS NO SCIENTIFIC OR OTHER EVIDENCE THAT ANY CASKET WITH A SEALING DEVICE WILL PRESERVE HUMAN REMAINS.

<u>Description</u>	<u>Price</u>
PRESTIGE & HONOR PACKAGE	
The Woodford Pecan (4-206) — Pecan wood, medium finish exterior, champagne velvet interior. Life Stories medallions. Life Symbol corners. Memory Safe drawer.	\$5,000
The Silver Sapphire (3-716) — Stainless steel, protective lock. Sapphire brushed finish exterior. Silver velvet interior. Memory Safe drawer. Choice of embroidered tribute and Life Symbol corners.	\$5,000
The Essence-Graphite (3-730G) — 16 gauge steel, protective lock. Graphite metallic finish exterior with gray velvet interior. Brushed nickel hardware. Choice of embroidered tribute, Life Symbol corners and Memory Safe drawer.	\$5,000
The Essence-Lavender Gray (3-730L) — 16 gauge steel, protective lock. Lavender gray opal finish exterior with ivory velvet interior. Brushed nickel hardware. Choice of embroidered tribute, Life Symbol corners and Memory Safe drawer.	\$5,000
The Essence-Rose Pearl (3-730P) — 16 gauge steel, protective lock. Iridescent rose pearl finish exterior with pink velvet interior. Tiffany gold hardware. Choice of embroidered tribute, Life Symbol corners and Memory Safe drawer.	\$5,000
The Magnolia Poplar (4-216) — Poplar wood. Medium finish exterior. White eyelet interior.	\$5,000
The Round Carved Top (4-218) — Elm wood with dark high-gloss finish exterior. Light champagne velvet interior. Detailed carving on round top.	\$5,000
The Sacramento Maple (4-225) — Maple wood. Medium finish exterior. Champagne velvet interior. Last Supper hardware with La Pieta Corners. La Pieta memento included. Choice of Life Symbol corners, embroidered tribute and Memory Safe drawer.	\$5,000
The Beloved (5-80) — Maple wood. Medium finish exterior. Rosetan crepe interior. Star of David on interior panel and on lid.	\$5,000
ELEGANCE & LEGACY PACKAGE	
The Tapestry Rose (3-350) — 32oz Bronze, protective lock. Violet brushed finish exterior. Moss pink velvet interior. Choice of embroidered tribute.	\$7,000
The Princeton Copper (3-394) — 32 oz Copper, Protective lock, Available in (3-394C) light brown brushed copper finish exterior, champagne velvet interior or (3-394T) taupe brushed finish exterior, pink velvet interior.	\$7,000
The Pelham Maple (4-115) — Solid maple. Dark finish exterior. Champagne velvet interior. Embroidered tribute, choice of Life Symbol corners, and Memory Safe drawer.	\$7,000
The Pembroke (4-20) — Solid cherry. Dark finish exterior. Champagne velvet interior. Choice of embroidered tribute and Memory Safe drawer.	\$7,000
The Prominence (4-226) — Solid sycamore wood, dark finish, high-gloss exterior. Champagne velvet interior. Choice of embroidered tribute and Life symbol corners. Memory Safe drawer included.	\$7,000
The Danieli (4-227) — Solid mahogany with burl walnut wood. Medium piano gloss finish with inlay detailing exterior. Ivory velvet interior.	\$7,000
The Eloquence (4-94) — Solid mahogany with carved corners. Dark finish exterior. Champagne velvet interior. Choice of embroidered tribute and Memory Safe drawer.	\$7,000
PREMIUM CASKETS	
The Paragon (4-210) — Solid mahogany. Medium finish exterior. Eggshell velvet interior. Carved wood accents. Choice of Life Symbol corners and Memory Safe drawer.	\$9,000
The Provincial (4-212) — Solid mahogany. Dark finish exterior. White sand velvet interior. Memory Safe drawer.	\$9,000
The Alabaster (3-650) — 48oz. Bronze, protective lock. Available in (3-650W) white with brushed finish exterior, moss pink velvet interior or (3-650BK) black with brushed finish exterior, champagne velvet interior. 24K gold plated hardware.	\$10,000
The Promethean (3-300) — 48oz Bronze, protective lock, polished gold finish exterior. Choice of dark green, blue onyx, shasta lily, or spitfire red velvet interior. 14K gold plated hardware.	\$25,000
CREMATION CASKETS	
Alternative Container (2-204) — Heavy cardboard box. FOR CREMATION USE ONLY.	\$158
The Monterey (2-1G,2-1T) — Cloth covered wood, flat top. (2-1G) gray exterior with white rayon interior, or (2-1T) taupe exterior with rosetan crepe interior.	\$395
The Bayview (4-26) — Hardboard. Light finish exterior. Ivory crepe interior.	\$895
The Rockwood (4-23) — Hardwood, dark finish exterior, rosetan crepe interior.	\$1,195
The Imperial (4-224) — Solid pine, dark finish exterior, light cream velvet interior.	\$1,495
The Catalina (4-228C,4-228E) — Natural banana leaf. Available in (4-228C) coral and natural exterior, creme color cotton interior, or (4-228E) ebony and natural exterior, creme color cotton interior. CREMATION USE ONLY	\$1,495
The Mason (4-10) — Cherry wood. Medium finish exterior. Champagne velvet interior. Choice of Life Symbol corners.	\$1,995
ENVIRONMENTAL CASKETS	
The Natural (4-220) — Solid pine wood. Light unfinished exterior. Cream muslin interior. All wood construction.	\$1,700
The Evergreen (4-164) — Poplar wood, light unfinished exterior, 100% cotton interior. All wood construction.	\$2,600

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<u>Description</u>	<u>Price</u>
THEME/SPECIALTY CASKETS	
Stained Glass Casket - Lotus Flower (4-120) — Elm wood with dark high-gloss finish exterior. Rosetan velvet interior. Two panels of Lotus Flower designed stained glass. Framed memento included.	\$4,000
Stained Glass Casket - Dove (4-130) — Elm wood with dark high-gloss finish exterior. Rosetan velvet interior Two panels of Dove designed stained glass. Framed memento included.	\$4,000
Stained Glass Casket - Cross and Roses (4-150) — Elm wood with dark high-gloss finish exterior. Rosetan velvet interior. Two panels of Cross and Roses designed stained glass. Framed memento included.	\$4,000
Stained Glass - Garden of Eden (4-160) — Elm wood with dark high-gloss finish exterior. Rosetan velvet interior. Two panels of Garden of Eden designed stained glass. Framed memento included.	\$4,000
Major League Baseball (3-805) — 18 gauge steel, protective lock. White finish exterior with wood grain applique. White velvet interior. Choice of team logos. Certificate of Authenticity included.	\$4,500
OVERSIZED CASKETS	
The Spartan 29" Interior (3-565BL,3-565S,3-565W,3-565BZ) — 18 gauge steel, protective lock. 29" interior. (3-565BL)-blue finish with dark blue shading exterior and blue crepe interior, (3-565S)-silver finish with gunmetal shading exterior and white crepe interior; (3-565W)- white finish with white crepe interior, or (3-565BZ)- bronzetone finish with dark brown shading exterior and rosetan crepe interior.	\$2,850
SHIPPING CONTAINERS	
Infant Air Tray	\$80
Container for Air Shipment	\$230
Combination Transportation Tray (Combo Pack)	\$250
Oversized Air Tray	\$275
Ziegler	\$735
Unlined Wooden Box	\$895
Metal Lined and Sealed Wooden Box	\$2,295

Infant and Children Caskets

These prices are effective as of **Wednesday, February 22, 2012.**

These caskets are special ordered and may not be in stock. 24 hours might be needed to obtain casket and they are not available to be manufactured on weekends. We do keep a limited number in stock in several styles, sizes and colors. If you need one quickly, check with your counselor to see what is immediately available.

Description	Price
7-280 — Flared square-flat, full-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and imitation handles. (2ft.)	\$190
7-281 — Flared square-flat, full-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and imitation handles. (2ft 6in.)	\$210
7-282 — Flared square-flat, half-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and functional handles. (3ft)	\$230
7-283 — Flared square-flat, half-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and functional handles. (3ft 6in)	\$250
7-284 — Flared square-flat, half-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and functional handles. (4ft)	\$265
7-285 — Flared square-flat, half-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and functional handles. (4ft 6in)	\$280
7-286 — Flared square-flat, half-couch, fiberboard covered in white embossed cotton exterior, with white taffeta interior and functional handles. (5ft)	\$295
7-370 — Octagonal, full-couch, fiberboard covered in either white, pink or blue embossed fabric exterior. All have white rayon interior and imitation handles (2ft)	\$245
7-372 — Octagonal, half-couch, fiberboard covered in either white, pink or blue embossed fabric exterior. All have white rayon interior and white painted metal extension handles (3ft)	\$295
7-374 — Octagonal, half-couch, fiberboard covered in either white, pink or blue embossed fabric exterior. All have white rayon interior and white painted metal extension handles. (4ft)	\$345
7-376 — Octagonal, half-couch, fiberboard covered in either white, pink or blue embossed fabric exterior. All have white rayon interior and white painted metal extension handles. (5ft)	\$375
7-531GL,7-531P,7-531B — 20 gauge steel, full-couch. Available in (7-531GL) white finish with gold shading exterior, gold stationary handles, white crepe interior; (7-531P) white finish with pink shading exterior, silver stationary handles and pink crepe interior; or (7-531B) white finish with blue shading exterior, silver stationary handles, blue crepe interior. All with angel corners. (2ft 6in)	\$795
7-533GL,7-533P,7-533B — 20 gauge steel, half-couch. Available in (7-533GL) white finish with gold shading exterior, gold stationary handles, white crepe interior; (7-533P) white finish with pink shading exterior, silver stationary handles and pink crepe interior; or (7-533B) white finish with blue shading exterior, silver stationary handles, blue crepe interior. All with angel corners. (3ft 6in)	\$825
7-535GL,7-535P,7-535B — 20 gauge steel, half-couch. Available in (7-535GL) white finish with gold shading exterior, gold stationary handles, white crepe interior; (7-535P) white finish with pink shading exterior, silver stationary handles and pink crepe interior; or (7-535B) white finish with blue shading exterior, silver stationary handles, blue crepe interior. All with angel corners. (4ft 6in)	\$865
7-537GL,7-537P,7-537B — 20 gauge steel, half-couch. Available in (7-537GL) white finish with gold shading exterior, gold stationary handles, white crepe interior; (7-537P) white finish with pink shading exterior, silver stationary handles and pink crepe interior; or (7-537B) white finish with blue shading exterior, silver stationary handles, blue crepe interior. All with angel corners. (5ft 6in)	\$900
7-661 — Solid pine, medium finish exterior. Full-couch. Available in pink, blue or white velvet interior. (2ft 6in)	\$1,025
7-663 — Solid pine, medium finish exterior. Full-couch. Available in pink, blue or white velvet interior. (3ft 6in)	\$1,075
7-665 — Solid pine, medium finish exterior. Half-couch. Available in pink, blue or white velvet interior. (4ft 6in)	\$1,325
7-701 — Eyelet gingham, full-couch, octagon-shaped, raised rim with hindged top and white swing hardware. Pillow, blanket and keepsake heart included. Available in pink or blue gingham fabric interior and exterior. Ribbon detail. (2ft)	\$275
7-702 — Eyelet gingham, full-couch, octagon-shaped, raised rim with hindged top and white swing hardware. Pillow, blanket and keepsake heart included. Available in pink or blue gingham fabric interior and exterior. Ribbon detail. (2ft 6in)	\$315
7-703 — Eyelet gingham, full-couch, octagon-shaped, raised rim with hindged top and white swing hardware. Pillow, blanket and keepsake heart included. Available in pink or blue gingham fabric interior and exterior. Ribbon detail. (3ft)	\$365
7-704 — Eyelet gingham, full-couch, octagon-shaped, raised rim with hindged top and white swing hardware. Pillow, blanket and keepsake heart included. Available in pink or blue gingham fabric interior and exterior. Ribbon detail. (3ft 6in)	\$415
7-801 — 100% British wool, full-couch. Light finish exterior. Cream color 100% organic cotton interior. Embroidered patch with name and dates included. (2ft)	\$385
7-802 — 100% British wool, full-couch. Light finish exterior. Cream color 100% organic cotton interior. Embroidered patch with name and dates included. (2ft 6in)	\$425
7-803 — 100% British wool, full-couch. Light finish exterior. Cream color 100% organic cotton interior. Embroidered patch with name and dates included. (3ft 6in)	\$600
7-804 — 100% British wool, full-couch. Light finish exterior. Cream color 100% organic cotton interior. Embroidered patch with name and dates included. (4ft 6in)	\$640

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Selected Cemetery Prices

Interment Property

Property is available for at need ground burial at Forest Lawn beginning at **\$2,000** in Covina Hills; **\$2,000** in Cypress; **\$2,300** in Glendale; **\$2,300** in Hollywood Hills; and **\$3,600** in Long Beach (adaptable for two interments). Minimum mausoleum property is available in Cathedral City starting at **\$6,800**. In addition, **15%** of the property price is required as a deposit into the Endowment Care Fund. A wide selection of interment property is available, including above ground crypts, niches for cremated remains, and exclusive family memorials. Call for prices and additional information.

Burial (Committal, Interment, Title & Recording)

Includes the following items, dependent upon ground or mausoleum interment: Administrative or clerical charges, including accounting, title search and recording, legal requirements, verifying right of interment, checking and recording interment order, scheduling services, preparing instructions for workers, etc.; preparation of interment space with labor, trucks and other equipment for removing sod, digging interment space, removing excess dirt; the use of lowering devices, chairs, artificial grass, tarpaulins, brace boards, matting; removing marble crypt or niche front, placing seal slab and refitting marble front, etc.

Charges for full-size interment spaces **\$985**

Charges for cremated remains in niche or ground **\$295**

Additional Charge for Interment Held on Saturday: \$325

(See Saturday mortuary charge)

Property Transfer Fee: \$200

Fee for handling and processing paperwork associated with completing property transfers.

Cremated Remains Containers

Forest Lawn's Rules and Regulations place some restrictions on the type of containers or urns which can be interred in Forest Lawn or in which Forest Lawn will place remains. The following urns and containers are available for all closed front niches, size permitting, or ground burial.

Description	Price
SINGLE CAPACITY URNS AND CONTAINERS FOR CREMATED REMAINS*	
Scattering Tubes (8-635 Dove, Sunflower, Ocean)	\$100
Natural Journey Biodegradable Urn (8-637)	\$100
Royal Blue Silk Wrapped Plastic Urn (8-644)	\$100
Scattering Urn (8-634)	\$150
Honey Brown Cube Urn (8-562)	\$250
Footprints in the Sand - Biodegradable Urn (8-645)	\$250
Regency Wood Urn (8-716)	\$250
The Interlude (8-101)	\$295
Hartley Wood Urn (8-568)	\$295
Tranquility (8-600)	\$295
The Devotion (8-106)	\$395
Mosaic Wheat Urn (8-573)	\$395
Harpwell Slate Teak Cross Inlay Urn (8-578)	\$395
Jade Urn (8-636)	\$395
Pewter w/Wreath Urn (8-647)	\$395
Cultured Marble Urn with personalization (8-649 GRN,WHT,GRY,NVY)	\$395
The Security Urn (8-222)	\$450
Avondale Slate w/ Leaves Urn (8-590)	\$450
Avondale Teal w/ Butterflies Urn (8-620)	\$450
Classic Cross Wood Urn (8-614)	\$450
Glade Mist Marble Urn (8-632)	\$450
The Simplicity Urn (8-211)	\$495
The Harmonia Urn (8-302)	\$495
Magnolia Pink Cloisonné Urn (8-564)	\$495
Dogwood Bronze Chest Urn (8-574)	\$495
Custom Wood Photo Image (8-588)	\$495
The Forever in Our Hearts Urn (8-640)	\$495
Dragonfly Oak Chest Urn (8-646)	\$495
Autumn Leaves Cloisonné Urn (8-648)	\$495
Aura Glass Urn (8-711)	\$495
Flared Classic Blue Glass Urn (8-712)	\$495
Flared Classic Mauve Glass Urn (8-713)	\$495
Flared Classic Rainbow Glass Urn (8-714)	\$495
Reflections II Maple Inlay Cherry Wood (8-576)	\$595
Military Remembrance Urn w/Medallion (8-598)	\$595
Mason Hardwood w/ Life Symbol Corners (8-560)	\$695
Major League Baseball™ Urn (8-621)	\$695

*Models and prices subject to change without notice.

Cremated Remains Containers

Description	Price
MULTIPLE CAPACITY URNS*	
Custom Wood Together Forever Double Capacity Urn (8-618)	\$795
Dogwood Bronze Double Capacity Urn (8-633)	\$795
The Sanctuary Bird Bath (8-702) - up to 3 capacity	\$895

*Models and prices subject to change without notice.

INFANT AND YOUTH SIZE URNS*	
The Copper Box (8-001)	\$25
The Cherub (8-111)	\$195
The Blue Cube with personalization (8-133B)	\$195
The Pink Cube with personalization (8-133P)	\$195
The Rainbow Wood Urn (8-135)	\$215

*Models and prices subject to change without notice.

Cremation

At a Forest Lawn location by Forest Lawn personnel (cremation only). Does not include required mortuary services.

Adult	\$785
Child, 12 years and under	\$295

Outer Burial Container Price List

In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries ask that you have such a container so that the grave will not sink in. Either a burial vault or a grave liner will satisfy these requirements. Forest Lawn requires a container for ground burial not in a pre-constructed lawn crypt. However, you do not have to buy the required container from us.

Cremation Vaults

The Protector Vault *	\$195
The Monticello Vault	\$395
The Venetian Vault	\$475
The Cameo Rose Vault	\$575
The Bronze Triune Vault	\$675

Full Size Outer Burial Containers

Duravault *	\$675
Protector Vault *	\$775
Continental Vault	\$995
Venetian Vault	\$1,200
Veteran Triune Vault	\$1,725
Stainless Steel Triune Vault	\$1,725
Cameo Rose Triune Vault	\$1,725
Bronze Triune Vault	\$2,860
Wilbert Bronze Vault	\$9,500

Oversized Outer Burial Containers

Oversized Duravault #6 *	\$750
Oversized Duravault #7 *	\$825
Continental #2	\$1,195

Infant and children outer burial containers range from **\$140 to \$160**.

* Products marked with an asterisk, in addition to Infant and children Outer Burial Containers, are not available in Cathedral City, Palm Springs, Coachella, or Indio.